

CITIZEN'S CHARTER OF INDIRA GANDHI RASHTRIYA URAN AKADEMI	
OUR LOCATION	Fursatganj Airfield Rae bareli – Sultanpur Road 16 km. From Rae bareli PIN 229302 U.P.
OUR CLIENTS	<ul style="list-style-type: none"> ➤ Citizens ➤ Scheduled Air Transport Operators; Non Scheduled Air Transport Operators; Air Cargo Operators and Private Companies in the field of Air Transport ➤ Human Resource – Flying Instructor/Ground Instructor/Technical Staff and Supplement Staff ➤ Other stakeholders in Civil Aviation sector
OUR COMMITMENT	<ul style="list-style-type: none"> ➤ Completion of Admission process in time ➤ Training of students with Commercial Pilot Licence by due date ➤ Speedy redressal of citizen's grievances
OUR ORGANISATION	IGRUA is headed by a Director. Director is assisted by Departmental Heads.
OUR COURSES	<p>The following courses are offered:</p> <ol style="list-style-type: none"> 1. Ab-initio to Commercial Pilot Licence (CPL) coupled with Instrument and Multi Engine Endorsement. 2. Simulator training as per candidates requirements. 3. Multi Engine endorsement. 4. Instrument Rating . 5. CRM Workshop 6. MCC Course 7. Licence issue/ renewal tests and Licence endorsement checks. 8. Ab-initio to Commercial Pilots Licence (CPL) course for foreign nationals as per Regulatory requirements in their respective countries 9. Specifically designed training courses for Indian Navy and Indian Coast Guard Pilots. <p>While the Ab-initio to CPL course is conducted on regular basis whereas the other courses are conducted on request as per requirements of the individual.</p>
OUR STAFF FOR GRIEVANCE REDRESSAL	<p>All Grievances pertaining to IGRUA can be addressed to :-</p> <p>V. K. VERMA AIR MARSHAL (Retd) DIRECTOR Indira Gandhi Rashtriya Uran Akademi Fursatganj Airfield Raebareli 229302 U.P. INDIA Phone: +91 (535) 2441147 Fax: +91 (535) 2441527 Email: vkverma.moca@nic.in</p>
FEEDBACK/SUGGESTIONS	<ul style="list-style-type: none"> ➤ A Citizen can visit the website of IGRUA at www.igrua.gov.in ➤ A Citizen can visit help Desk at Akademi